

Field Service Specialist (m/f/d)

Rigaku Europe S.E has a position open for a Field Service Engineer to support our customers in the Semiconductor Metrology Industry. This position will involve the installation, maintenance and repair of Analytical X-ray Equipment, XRR measurement tools, Thin Film measurement tools, Wafer Analyzers, X-ray HV Power Supplies, X-ray Detection Devices, Automation Devices, CCD Cameras, Cryogenic Equipment and other related devices. This position requires a large amount of travel Monday thru Friday with the possibility of some weekend and holiday work within the legal requirements.

LOCATION: Europe, particularly Southern Mainland Europe (<2 hours from major airport) and Germany (ideally Frankfurt or Nuremberg area).

Your Role:

- Travel to customer locations within Europe and occasionally beyond to install, service, and maintain Rigaku equipment and associated devices.
- Troubleshoot and repair electronic and mechanical problems with customer equipment.
- Install, upgrade, and maintain system software.
- Troubleshoot issues both on-site and via remote communications.
- Provide customers with phone assistance and remote online support.
- Perform customer training on the alignment and use of their systems.
- Complete and submit service reports for all service work performed.
- Maintain and update customer profiles as changes occur to customer equipment.
- Diagnose and solve mechanical, electrical, and software-related problems involved in product operation.
- Use schematics, wiring diagrams, and verbal and written instructions to install and assemble products.
- **Ability to work in a clean room environment.**

Your qualifications:

- Ideally, 3+ years of experience in the use/maintenance of semiconductor X-ray systems.
- Degree/PhD in Electronics Engineering or relevant technical subject (or equivalent experience).
- Experience in the maintenance and repair of electronic and mechanical systems.
- Excellent written and verbal communication skills.
- Willingness to travel extensively and be away from home.
- No restrictions on travel within EMEA and internationally.
- Full clean driving license.

What we offer:

- Competitive salary depending on experience.
- Company car (subject to location).
- Discretionary bonus (10% of base salary).
- Laptop, cell phone.

Does this sound interesting? Then please send your application to this link: [RESE JOBS](#).